

argiva

Public Safety Managed Services





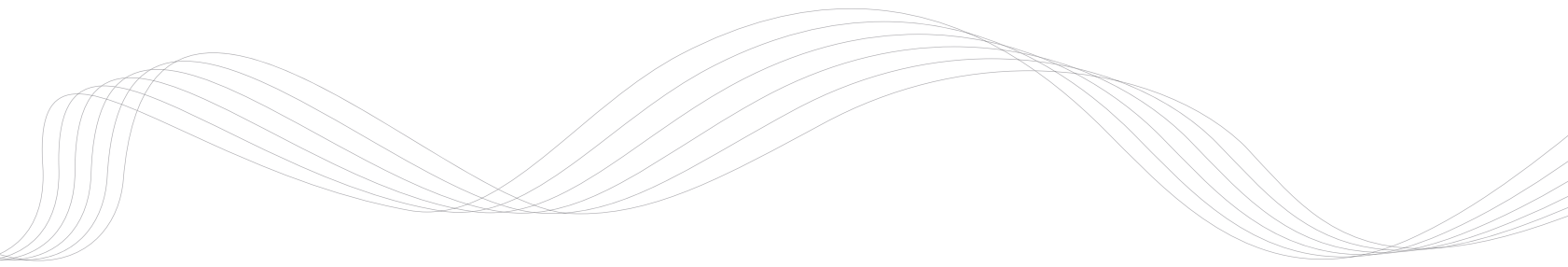
Public Safety Managed Services

Arqiva offers a complete range of managed services. These services range from complete outsourced solutions where Arqiva design, build and own the infrastructure and provide a fully managed service, through to turnkey solutions and maintenance packages.

More than 30 local and 7 regional service centre's across the UK operate 24 hours a day, 365 days of the year, coordinated from our National Customer Service Centre, to provide these solutions. The levels of service range from working hours emergency call-out to 24 hours, 7 days a week, 365 days of the year business critical support.

All of our managed service offerings are built on a modular basis so that it allows customers to build a solution which is bespoke for them.

Our managed service modules cover the whole range of services needed in today's communications environment.



Management

- Facilities Management
- Contract and Service Management
- Airwave Contract Management
- Third Party Contractor Management
- Project Management
- Configuration Management

Support

- Event Support
- First Line Support
- Second Line Support
- Third Line Support

Expertise

- Service Continuity
- Installation of Equipment
- Asset Management Applications
- Product Assessment
- Radio Software Upgrade
- Routine Maintenance Services
- Call Data Records Analysis
- Coverage Analysis
- Online Catalogue

Radio Networks

Design, installation, commission and management of analogue and digital radio networks for mission-critical communications.

Mobile Data Solutions

Provision and management of end-to-end solutions encompassing in-vehicle and personal solutions utilising analogue and digital radio, including TETRA, GPRS and 3G bearers.

Managed Services

Management of radio networks and communication systems ranging from traditional maintenance to fully managed services and covering terminals, control rooms and network infrastructure.

Telecommunications

Provision and management of secure dedicated telecommunications networks for mission-critical communications utilising microwave links, leased lines and dark fibre.



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