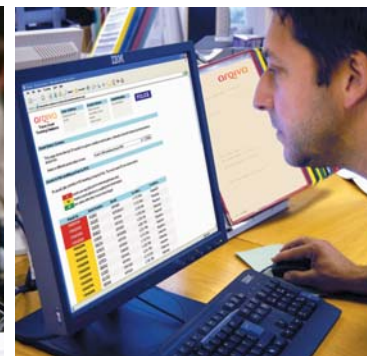


Managed Services Asset Database



Knowing where all of your communication assets are and their current status is fundamental to any organisation, but when those assets are relied on daily by staff, sometimes in life and death situations, it becomes increasingly important that you can manage these assets effectively.

Arqiva offers an asset management service based around a fully featured asset database application, giving you total control of the tracking and allocation of all your communication assets as well as the resolution of any assets issues.

Features

- Graphical user interface for ease of use
- Browser compatible
- Bulk upload facility
- Allows different asset types
- Full search functions on all fields
- Comprehensive management reports
- Ad hoc report functions
- Multiple authority levels
- Automatically reports movements of assets

Benefits

- Ease of use means lower training requirements and a faster user uptake
- Bulk uploads allows migration from legacy systems
- Multiple authority levels allow trusted third parties to update location and status of assets



Report Categories

- Asset summaries
- Airwave Asset Details
- Lost Stolen or Missing
- B.E.R
- Stunned
- Repair summaries
- Full Audit Trails

As part of Arqiva's portfolio of managed services, the Asset Tracking database can either be offered as a fully hosted and managed service in Arqiva's secure data suite on fully managed resilient hardware on a customer dedicated network, or on customer managed hardware within the customers own hosting environment, or as a mixture of the two.

As part of a fully managed service not only can we ensure that the assets get to where they need to be, but you can at the press of a button know exactly where any asset is at any time as well as who was issued with a particular radio. As we fully manage the database and the infrastructure we can guarantee that even in the event of hardware failure no data will be lost and complete resolution of data can be achieved within an agreed timescale.



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