



## PRESS RELEASE

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### **London's South Bank made safer by new radio scheme from Arqiva**

- **Three-year contract to provide managed communications network**
- **Integrates with other safety schemes and CCTV control rooms**
- **Commercial solution using DAMM TETRA digital technology and Arqiva spectrum**

Arqiva, the communications infrastructure and media services company, has enabled South Bank Employers Group (SBEG) to enhance the security of London's cultural hub for visitors, employees and residents with a digital radio communications network. Arqiva is responsible for implementing and managing the project.

SBEG, which brings together public and private organisations to promote London's South Bank area, works closely with a dedicated police team, employs a private patrol service and co-ordinates security activities amongst many businesses, utilising radio handsets that enable communication on any reported security concerns to be shared quickly.

David Clark, security co-ordinator of South Bank Employers' Group, said: "Arqiva's radio scheme is linked in to all 24-hour security control rooms in the SBEG area and now acts as the thread that binds the different safety schemes and teams together. We are now better able to respond to situations in real-time – which we couldn't do before; we've been able to reunite children with their parents, made a number of arrests, prevented anti-social behaviour and continually monitor for potential terrorist activity."

The success of the project has seen the Group move to a consultation stage on extending the scheme to provide another 30 radios to key licensed premises as part of the area's commitment to ensure the night-time economy of the area remains resilient, while encouraging a safe and secure social environment.

Arqiva won the three-year managed service radio contract through an open tender process based on its technical solution and value for money, including bespoke training and

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infrastructure implementation. Designed around Arqiva's 412 MHz spectrum and based on TETRA technology, the radio network will be deployed and maintained by Arqiva, providing SBEG with a long-term digital solution to co-ordinating its security.

Arqiva sales director Steve Mace said: "We're delighted to play an integral part in making the South Bank a safer environment. Arqiva is now at the forefront of the design and delivery of TETRA solutions for commercial organisations wanting mobile digital communications."

- Ends -

### **About Arqiva**

Arqiva operates at the heart of the broadcast and mobile communications industry and is at the forefront of network solutions and services in an increasingly digital world. The company provides much of the infrastructure behind television, radio and wireless communications in the UK and has a growing presence in Ireland, mainland Europe and the USA. There are three business units:

**Wireless Access** provides cellular, wireless broadband, voice and data solutions for the mobile communications, public safety, local government, and commercial markets. Arqiva is the largest independent provider of radio sites in the UK and Ireland. With its own spectrum, the company can provide complete mobile communications networks including backhaul links.

**Terrestrial Broadcast** provides transmission for all UK terrestrial TV broadcasters, including the new networks being built for the Digital Switch Over. Transmission is also provided for BBC Radio and most commercial radio stations, both analogue and DAB. The company owns and operates two of the six UK digital terrestrial TV multiplexes, enabling major media companies to bring their TV and radio services to Freeview.

**Satellite & Media** provides global communication platforms to enterprise, government and broadcast customers around the world. It owns and operates teleports at key locations including Los Angeles, Washington, London and Paris, as well as comprehensive satellite capacity, an international terrestrial fibre network and extensive media facilities. These enable Arqiva to provide world leading organisations with a comprehensive range of services to deliver their data, broadcasts and media across the globe.

Arqiva has its headquarters near Winchester and other major UK offices in London, Warwick, Buckinghamshire and Yorkshire. Major customers include the BBC, ITV, Channel 4, Five, BSkyB, Classic FM, the five UK mobile operators and the emergency services.

[www.arqiva.com](http://www.arqiva.com)

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