



PRESS RELEASE

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Arqiva secures radio maintenance contract for the Scottish Prison Service

- **Arqiva secures three-year contract to repair and maintain radio communications equipment for Scottish Prison Service**
- **Fully-managed service encompasses 18 locations across Scotland**
- **Local field operational support ensures 24-hour service**

Arqiva today announced that it has secured a three-year contract to maintain and repair radio communications equipment for the Scottish Prison Service (SPS). The contract will see Arqiva servicing handheld radios and other communications equipment across all of Scotland's directly managed establishments as well as the SPS headquarters, college and central storage facility.

Arqiva's fully-managed service will encompass the servicing, maintenance and repair of radio equipment across the locations, as well as provide an established network of local field staff in Scotland on call 24 hours a day, 7 days a week. The equipment consists of base-station units, fixed mobiles, roof-mounted antennas and handheld portable radios with remote microphones and earpieces at all of the sites.

Jim O'Neill, Communications Manager at the Scottish Prisons Service said: "As a publicly accountable agency, it is essential that we have a fully functional communications system, 24 hours a day, 365 days a year. Arqiva's localised field operations and fully-managed service will ensure that our equipment remains operational at all times and we are confident that Arqiva will be able to provide us with the reliable and resilient communications we need. We look forward to working with them, drawing on their expertise in this area."

Alastair Davidson, Managing Director of Arqiva's Public Safety division, added: "Our heritage in supporting mission-critical communication systems gave the Scottish Prison Service the confidence that we could provide the service they needed. We've worked closely with them to get an in-depth understanding of their needs and fully appreciate the importance of a totally reliable communications network. With our field operations personnel working closely

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with the SPS, this will enable seamless operation of the communications equipment for the radio users, and further allow the Prison Service to focus on their primary function.”

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About Arqiva

Arqiva operates at the heart of the broadcast and mobile communications industry and is at the forefront of network solutions and services in an increasingly digital world. The company provides much of the infrastructure behind television, radio and wireless communications in the UK and has a growing presence in Ireland, mainland Europe and the USA.

For broadcasters, media companies and corporate enterprises Arqiva has end-to-end capability ranging from outside broadcasts, satellite newsgathering, studios, playout, satellite distribution and terrestrial transmission, the latter including digital switch over and mobile TV development.

In the communications sector the company supports cellular, wireless broadband, video, voice and data solutions for the mobile phone, public safety, public sector, public space and transport markets.

Arqiva has its headquarters in Hampshire, with other major UK offices in London, Buckinghamshire and Yorkshire. It now has seven international satellite teleports, 60 manned bases, and over 2300 shared radio sites throughout the UK and Ireland including masts, towers and rooftops from under 30 to over 300 metres tall.

The company is owned by a consortium of investors led by Macquarie Communications Infrastructure Group and has five operating divisions: Terrestrial Media Solutions, Satellite Media Solutions, Mobile Media Solutions, Wireless Solutions and Public Safety.

Major customers include ITV, Channel 4, Five, the BBC, BSkyB, Classic FM, the five UK mobile operators, the RNLI and the Metropolitan Police.

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