



PRESS RELEASE

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Arqiva launches Tracer 2 asset management solution for secure communication devices

- **Fully-featured asset management solution to aid control and tracking of secure communication devices**
- **Allows easy migration from legacy systems to new solution**
- **Provided as a fully-managed service**

Arqiva today announced the launch of Tracer 2, a secure asset management solution that gives emergency services total control over the tracking and allocation of their communication assets. Originally developed in conjunction with an existing emergency-services customer, the Tracer 2 asset management solution is now available to all users of secure communications equipment.

Browser-based with an intuitive user interface, Tracer 2 is designed around a fully-featured database application which supports bulk uploads to enable migration from legacy systems. The application has a comprehensive search function which helps determine the current status and location of any piece of equipment at all times. Additionally, the system has a large selection of built-in report categories enabling full management control over valuable assets.

The Tracer 2 asset management solution includes features which allow users to:

- Input search data by barcode scanning
- Cut and paste information into search fields, reducing errors in transposing long strings of numbers and letters
- Generate in-depth queries which can then be exported to Microsoft Excel or Adobe Portable Document Format
- Allocate radio assets to individuals, sites or vehicles
- Easily declare radio assets defective and provide an on-line explanation before dispatching them for repair
- Advise nominated users via e-mail of radios being returned following repair or upgrade
- Acknowledge receipt of radio assets returned by the radio service provider
- Refer to comprehensive on-line help facilities

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The Tracer 2 asset management solution can be hosted either remotely by Arqiva or by the customer on its own network and can be accessed directly through the customer's intranet. It is also available as a fully managed service guaranteeing full data integrity and retrieval in the event of a hardware failure.

David Green, Head of Marketing and Strategy in Arqiva's Public Safety division, commented: "We appreciate the need for emergency services to track their communications equipment in a secure environment. Tracer 2 is a secure, easy-to-use application that keeps track of equipment at all times whilst identifying routine maintenance requirements. It is an extension to our fully-managed service, enabling our customers to focus on their mission-critical day-to-day activities. Having developed it alongside one of our key customers we felt that all emergency services should be able to benefit from this dedicated solution."

- Ends -

About Arqiva

Arqiva operates at the heart of the broadcast and mobile communications industry and is at the forefront of network solutions and services in an increasingly digital world. The company provides much of the infrastructure behind television, radio and wireless communications in the UK and has a growing presence in Ireland, mainland Europe and the USA.

For broadcasters, media companies and corporate enterprises Arqiva has end-to-end capability ranging from outside broadcasts, satellite newsgathering, studios, playout, satellite distribution and terrestrial transmission, the latter including digital switch over and mobile TV development.

In the communications sector the company supports cellular, wireless broadband, video, voice and data solutions for the mobile phone, public safety, public sector, public space and transport markets.

Arqiva has its headquarters in Hampshire, with other major UK offices in London, Buckinghamshire and Yorkshire. It now has seven international satellite teleports, 60 manned bases, and over 2300 shared radio sites throughout the UK and Ireland including masts, towers and rooftops from under 30 to over 300 metres tall.

The company is owned by a consortium of investors led by Macquarie Communications Infrastructure Group and has five operating divisions: Terrestrial Media Solutions, Satellite Media Solutions, Mobile Media Solutions, Wireless Solutions and Public Safety.

Major customers include ITV, Channel 4, Five, the BBC, BSkyB, Classic FM, the five UK mobile operators, the RNLI and the Metropolitan Police.

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