



PRESS RELEASE

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Mid & West Wales Fire and Rescue Service selects Arqiva to relocate its mission-critical communications system

- **Contract to de-install, relocate and re-commission critical radio and telephone control systems**
- **Builds upon the close working relationship between Arqiva and the Mid & West Wales Fire and Rescue Service**

Arqiva, the UK's leading provider of public safety communications support services, today announced that it has been awarded a contract by the Mid & West Wales Fire and Rescue Service to relocate its radio and telephone control systems. The new purpose built facility will be shared with the local Police and Ambulance services in the town of Carmarthen in West Wales.

As the principal maintainer of the Mid & West Wales Fire and Rescue Service's existing communication systems, Arqiva has the in-depth expertise and resources needed to de-install, relocate and re-commission the radio and telephone control systems within the agreed 48 hour timeframe. Arqiva was able to offer a single-supplier solution for the project, encompassing a pre-project survey, provision of aerial rigging and desktop mobile installations as well as the relocation of the radio and telephone control systems.

The close working relationship between Arqiva's local engineers and the Mid West & Wales Fire and Rescue Service's communications team is particularly important given the mission-critical nature of communications to the service. With the main radio and telephone control system scheduled to move onto a robust fall-back contingency network and then to be fully functional again 48 hours after the start of the project, Arqiva's expertise and experience is vital in ensuring minimal disruption.

Nigel Williams, head of Communications and Information Systems at the Mid West & Wales Fire and Rescue Service said, "We knew we could safely entrust our communications systems to Arqiva's care as we have every satisfaction with the job they have done for us to

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date. We are confident in Arqiva's ability to meet the tight timescale, enabling us to continue with the vital service we provide to the local community.”

Alastair Davidson, managing director of Public Safety at Arqiva commented, “Our experience in providing support services for public safety communications gave us a great appreciation for the critical nature of this project. We are delighted to continue our close working relationship with the Service to ensure that they can continue their vital work uninterrupted.”

Arqiva's Public Safety group has over 40 years experience of working in partnership with the UK's public safety organisations to provide communications solutions. By combining its experience in communications systems with an independent approach to the design and integration of the latest technologies, Arqiva has developed a range of communication solutions from design and installation to system maintenance and fully managed services. As a result Arqiva now provides 75% of the UK's Public Safety radio communications support services.

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More on Arqiva

Arqiva has a 50-year history in transmission and has helped pioneer the technologies of the digital age. The company has five operating divisions:

- **Public Safety** – provides frontline communications for the UK emergency services, government agencies and commercial organisations including design and installation, system maintenance and fully managed services for mobile radio, telecommunications and mobile data solutions.
- **Terrestrial Media Solutions** – provides national transmission for UK commercial television including ITV, Channel 4, Five and associated digital multiplexes, playing a leading role in the run-up to digital switchover. Transmission services also provided to vast majority of UK independent radio stations, both analogue and digital.
- **Satellite Media Solutions** – provides high quality and flexible solutions to a diverse range of international customers. Includes permanent and occasional broadcast services as well as IP, voice, data and digital media networks. Operational bases in London, Gerrards Cross, Winchester, Feltham and Bedford.
- **Mobile Media Solutions** – new division dedicated to the delivery of content to handheld devices. Recent technology developments open up new service concepts and revenue streams for broadcasters, content providers and mobile operators alike. Arqiva is platform-neutral and has mounted pioneering technical and commercial trials with partners such as Microsoft, O2 and Nokia.
- **Wireless Solutions** – provides market-leading, multi-operator infrastructure systems and services to wireless telecoms, transport and interior public space businesses. This is done through a portfolio of over 2400 towers, masts and managed sites, plus InBuilding (indoor coverage) and CityCell (urban coverage) products

www.arqiva.com

For more information please contact:

Emma Hutchinson/Harriet Otoo
Nelson Bostock Communications
Tel: +44 (0)20 7229 4400
Fax: +44 (0)20 7792 7411
email: emma.hutchinson@nelsonbostock.com

Bruce Randall
Arqiva, Winchester
Tel: +44 (0)1962 822582
Fax: +44 (0)1962 822374
email: bruce.randall@arqiva.com